

Privacy policy and the use of cookies on the website www.toscom.pl

This document contains rules for the collection and use of information about users applicable on websites owned by Toscom Development sp.z o.o., as well as when placing orders for a free electronic service, which consists of delivery of newsletters. The owner of the website is Toscom Development sp. z o.o. with its registered office in Wrocław, address: Krucza street no. 2a; 53-411 Wrocław, entered into the Register of Entrepreneurs of the National Court Register under the number KRS: 0000539197, REGON: 360596732, NIP: 8992761403, hereinafter referred to as "TOSCOM".

Creating a privacy policy and the use of cookies by TOSCOM is intended to draw the attention of users to the significant importance of protecting the privacy of people using the website www.toscom.pl (hereinafter referred to as the "Website") while meeting the requirements imposed by the Act of 16 July 2004 telecommunications law (Journal of Laws No. 171, item 1800, as amended), the Act of 18 July 2002 on the provision of electronic services (Journal of Laws No. 144, item 1204 as amended), the Act of 29 August 1997 on the protection of personal data (Journal of Laws No. 133, item 883, as amended) and Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data repealing Directive 95/46 / EC (Official Journal EU.L. 2016.119.1), commonly known as the General Data Protection Regulation, i.e. the GDPR.

What personal data is collected and what is it used for?

TOSCOM collects and uses personal data and other information that is necessary for the proper use of the Website or the provision of services. Each time a user provides their personal data to TOSCOM they are asked to consent to its receipt and processing by TOSCOM, unless otherwise stated in the content of the user's notification to TOSCOM. By completing and sending the Website's contact form or ordering the newsletter, the user provides their personal data - name and surname, e-mail address and / or telephone number. It is also possible to provide personal data in a different way, depending on the user's needs, it can be an email addressed to TOSCOM in order to obtain information, initiate and carry out a complaint procedure or any other matter to which the user will refer. Each time, TOSCOM requires the user to provide only the data that is necessary to perform the service or perform the assigned task.

The administrator of the user's personal data is TOSCOM. The processing of personal data by TOSCOM is carried out on the basis of art. 6 clause 1 lit. a, lit. b or letter f of the GDPR Regulation. Providing personal data is voluntary. The user has the right to access their personal data, rectify it, delete or limit processing, as well as the right to object, request to stop processing and transferring the data, as well as the right to withdraw consent to data processing at any time and the right to lodge a complaint to the supervisory authority. TOSCOM explains that based on the provisions of the Act on the protection of personal data, it may entrust the processing of collected data to other entities, but this does not apply to the commercial use of information by third parties, but only to performance of data management activities and their processing.

In some cases specified by law, TOSCOM is required to disclose personal data and other information to public authorities in the exercise of their functions. In addition, it is worth remembering that the Website may contain links enabling users to go to other websites. The privacy policy and cookie policy of the owners of these websites may be separate from those used by TOSCOM and the user should read it in order to determine the method and scope of using his data when using these websites.

Data provided by the user will not be profiled. TOSCOM will not transfer personal data to a third country or international organization.

Users' personal data will be stored for the period necessary to perform the service that the user ordered or to handle the user's query or for another purpose set by the parties. Data processed for purposes arising from legitimate interests pursued by TOSCOM or by a third party may be processed until the expiry of the limitation period for claims arising from these legitimate interests. If, by submitting an appropriate statement, the user agrees to the processing of data for marketing purposes, the user's data may be used for this purpose and will be processed until the consent given by the user is revoked. Such processing will consist of sending information about products or services offered by TOSCOM or persons whose products or services TOSCOM will recommend.

Other information collected while using the Website

TOSCOM collects information on how users use the Website, their IP addresses, location data and cookies. They are used to improve the operation of the Website, counter security breaches or keep Website statistics. An analysis of this information may, for example, allow to assess from which region the largest group of users come from or at what times servers and other devices supporting the Website should work with maximum efficiency. TOSCOM emphasizes that the information collected in this way is not combined in any way with individual users and cannot be identified with personal data provided by users in any other way.

As with personal data, TOSCOM may be required to disclose the information described above based on applicable law.

Details about cookies

Cookies are small text information sent by the Website and saved on the user's end device (computer, laptop, smartphone). The purpose of cookies is to improve the use of the Website's pages. They contain, among others, the name of the website from which they originate and the storage time on the end device. TOSCOM uses cookies for:

- more efficient adaptation of the website's content to the user's needs. Thanks to cookies, the Website recognizes the user's browsing preferences, and so e.g. information is displayed only once for one user's session and does not appear again after moving to the next page of the Website,
- creating statistics on how the Website is used by its users and for assessing the popularity and efficiency of the Website. The statistics kept are anonymous.

The Website uses two basic types of cookies - session and permanent. Session files are temporary, they are stored until the user leaves the Website (by accessing another page, logging out or turning off

the browser). Permanent files are stored in the user's end device until they are deleted by the user or for the time resulting from their settings. In the web browser's settings, the Website user may block the use of cookies or require presentation of information about their placement in their device, however, some changes to the settings in the web browser may limit access to individual functions of the Website.

TOSCOM emphasizes that the cookie mechanism is not used to obtain any information about Website users or to track their navigation. The files used on the Website do not store any personal data or other information collected from users.

Information regarding minors

TOSCOM does not collect personal data from minors, but if, nevertheless, a person under the age of 18 discloses such data, TOSCOM will attempt to contact their parents or legal guardians, and in the event that the parents or legal guardians state that personal data has been transferred by a minor under their care, TOSCOM encourages contact to delete this data.

Security and changes

TOSCOM makes every effort to ensure that the Website and the collected data have the best protection against loss, unlawful use or unauthorized access or modification. TOSCOM endeavors to protect all user data with at least the same care as its own confidential information.

In order to protect personal data and other information described in this document, TOSCOM applies security in the form of access passwords, restrictions on persons with access rights and by locating servers collecting data in designated rooms or by handing them over to management of specialized entities, in accordance with the rules imposed by applicable law.

Users have the option of unsubscribing from any ordered services, including free newsletters, and in addition at any stage of data collection and processing they can contact TOSCOM and request the deletion of data that concerns them, including by sending an appropriate message to the e-mail address: office@toscom.pl or sprzedaz@toscom.pl

TOSCOM reserves that as the Website develops or changes to applicable law, or as a result of other circumstances, there may be a need or even an obligation to amend this privacy policy and the way data is collected or managed. In this case, users will be immediately notified of the changes in a way that allows them to become familiar with the new content.